

FAQ's

How do I attach my label?

Disclaimer: Failure to secure your shipping label properly will void your insurance! If items are lost because the label fell off we will do everything possible to locate the item. Ultimately we are not responsible for loss due to improper label attachment.

If you received your welcome packet from us via us mail or Fedex Envelope.

You should have everything you need to attach your shipping label. Skip to shipping instructions below.

If we emailed you a label please follow the following instructions.

Since our time window is short you will be printing your own labels and "self-laminating" them with clear packing tape. This is to insure they do not fall off during transit.

This is important. Once you have "self-laminated" the labels securely with tape, wrap an extra layer of tape across the top of the label and then punch a hole thru it no less then 1/2 inch from the top. In the hole insert a zip-tie and then wrap it around a luggage handle.

Follow these simple shipping instructions

Shipping Luggage without a Box.

- Wrap luggage tag around the luggage handle.
- Place white zip tie through the hole in the luggage tag and around the handle.
- Use black zip ties to secure zippers on luggage if zippers are not locked.
- Put your name both inside and attached outside to each piece of luggage.
- For air shipments, remove the sticky shipping label from backing and place on luggage tag.

Shipping Luggage with a Box.

- Remove shipping label from backing and place on box.
- Put your name both inside and attached outside to each box.